MERCHANT CHECKLIST

The items below serve as a checklist for merchants and/or VARs who will be installing the PowaPOS T25 onsite. These are best practices to ensure the full POS solution (software, hardware, and processing) is functioning as expected and will not interrupt the flow of business.

Item	Description
Did you get the right part numbers from your distributor?	Make sure you received all the correct part numbers from your distributor (e.g. T25, S10 Scanner, Cash Drawer, Cash Drawer Cable, Tablet cable, etc.).
Do you have the right cash drawer?	The T25 is compatible with 24V cash drawers using Epson printer cables. Ensure you are using a certified cash drawer and cable combination to avoid any damage to the T25 or the cash drawer.
Dedicate a data line	Many merchants will offer free WiFi to their customers. Many payment applications will require a WiFi connection to process transactions. To avoid connectivity issues due to limited or over-used bandwidth, it is recommended that you dedicate a data line for use by the payment applications and devices only. This will also add an additional level of security.
Charge your tablet	Make sure you charge your tablet. Many tablets will not power up until they have at least a 7% charge. The T25 will charge the tablet when plugged in, however at a slower rate than the standard AC Power adapter that is provided by the tablet manufacturer.
Do you have the right tablet cable for the T25?	Different Android and Windows tablets often have distinctive power and communication requirements that will necessitate using T25 cables specifically designed to function with those devices. Use of the wrong cable will result in a failed power and/or data connection (i.e., the tablet will not charge and/or communicate with the T25). Make sure you received the correct cable with your T25.
Are Bluetooth devices synced?	Ensure that any Bluetooth devices being used with the payment app and T25 are synced to the tablet (e.g. Powa S10 Scanner, third party magstripe readers, etc.). If the tablet is not recognizing the device in the Settings, restart the Bluetooth device and recheck.
Test your payment app	Make sure you have run through several test transactions and reports to ensure your new payment application, T25, and payment gateway are functioning as expected.
Start selling!	If all of the above items check out, you are ready to start using your new payment application and T25. The rest is up to you.